

Terms - Private customers

All prices in Euro (EUR)

1. Applicability

These terms are applicable where neither Swedish nor other applicable laws stipulate conflicting terms.

2. Order

In the event of a client being under the age of 18, a principal's consent must be held before any purchase is completed. An order made in a 3:rd person's name without its consent or in any manner that causes harm in an economic or any other way to CFS will motivate appropriate legal action. CFS cannot be held responsible for any printing errors, wrongful information, wrongful specifications regarding all products and services provided by CFS. All graphic information shall be regarded as illustrations and shall not be considered to reproduce any exact appearance, characteristics or volume. CFS reserves the right to change prices and cannot be held responsible for any prices in error.

3. Payment

Value Added Tax (VAT) is included in all prices within the European Union (EU). Not any cost of transportation is included in the price. Payment is done on-line via **Auriga Payment systems with Visa or Mastercard**. All applicable conditions enter into force as soon as the transaction is accepted. No extra fee will be charged for transactions with credit-/bankcard.

4. Delivery and cancelation

Orders received before 18:00 will be dispatched on that same day. In the event of a delivery being, according to the customer, delayed in such a manner that the customer no longer wishes to withhold its order, it is the sole responsibility of the customer to cancel the order in accordance with the terms of CFS. The possibility to cancel an order after its execution is not available. It is not possible to cancel an order prepared or completed individually for a customer.

5. Liability

The liability for CFS for any wrongful delivery is limited to applicable terms. CFS does not hold any direct or indirect responsibility for occurrences, such as but not limited to, any incompatibilities, late deliveries, abrupt service or production, loss of data, added workload or other economical damages.

6. Policy for cancelation and return

The customer must control the delivery at arrival in order to verify any inconsistencies, damages or error. At return or cancellation the customer shall contact CFS at info@candyfromsweden.com stating identification number of the order and stating the cause for the return. At return or cancelation the customer shall request a Return Number (RN) that will be valid for 14 days. In all events of return to CFS the customer must previously have received a RN, The RN which shall be written on the delivery tag or equivalent so as to not damage the original package. Defect products sent in return must be handled such as if error- and fault free. At all types of returns it is of great importance that the good is packaged in a way keeping it safe from damage. If a delivery is damaged

by transportation CFS must be contacted within five days from delivery for information on refund. The cost for return is at the expense of the customer where not otherwise stipulated by law. Cancellation or right to substitute is not applicable for products especially produced for customer.

CFS reserves the right to substitute a defect product with an equal substitution in cases where an identical cannot be presented.

7. Non redeemed delivery

Delivery not redeemed and returned to CFS will be charged a fee of 20% of the original price to cover expenses for transport and administration for possible resend.

8. Damaged goods

If a delivery from CFS is damaged during transport, regardless if visible or not visible, it shall be reported to the provider of the distribution service immediately and at the latest, within 7 days from arrival.

9. Food Allergy

It is the sole responsibility of the customer to gather information regarding the contents of the products with relevance to all possible allergic reactions of any kind. CFS cannot in any event be held responsible for any allergic reactions resulting from the consumption of components contained in the products provided.

Information regarding the content of every product can be requested from the administration of CFS at the following address: info@candyfromsweden.com

10. Force Majeure

In the event of war, nature disaster, labor conflict, decision of authority, wrongful, cancelled or postponed deliveries from subcontractor, cost increasing occurrences or any other event outside the control of CFS which not reasonably could be foreseen, shall be deemed force majeure. In such event CFS shall be liberated from all liabilities to fulfill its obligation under contract.

11. Other

CFS reserves the right to amend and change all information, including, but not limited to, prices technical specifications and product offers.